

Appointment information and how to find the Occupational Health Service

Location

First Floor, 1-9 Old Park Hill, Bristol, BS2 8BB

[Location on What 3 Words: bikes.letter.woof](https://www.bikes.letter.woof/)

[Access guide from accessible website](#)

Appointment information

Please arrive on time for your appointment. We will try to accommodate you if you are early or late but this cannot be guaranteed.

Please attend your appointment alone if possible and bring your Ucard or other Photo ID with you.

If you are having immunisations and haven't already sent it to us, please bring a copy of your immunisation record with you.

If you need any reasonable adjustments due to disability, please contact us at least 1 working day before your appointment.

If you are feeling unwell on the day of your appointment, please call or email us to rearrange it for when you are feeling better.

How to find us and transport information

Visit the [AccessAble](#) website for information about how to get to us by your chosen mode of transport.

Please note, there is no visitor parking available. If you need a parking space due to a disability, please contact us in advance with your registration number.

Please note, this can't be guaranteed and if a space is provided, it won't be disability accessible so it may be more suitable to arrive by taxi.

Getting into the building

Enter 1-9 Old Park Hill through the main entrance situated on Medical Avenue, opposite the Chemistry car park.



Inside the building

After entering the building, you will see double doors and a visitors' area.

- UCard holders can use the sensor beside the doors to open them.
- If you don't have a UCard, use the phone in the visitor area to contact us and we will come and get you.

Take the stairs to the first floor and turn left.

If you need to use the lift, you'll find it located behind the stairs. Take the lift to the first floor and exit right from the lift lobby.

Check in at the electronic kiosk on arrival, then wait in the waiting area to be called for your appointment. If you have problems using the check-in kiosk, please ring the doorbell and someone will help you.

Further resources

- [University map](#)
- [Maps to print](#)
- [Travel advice](#)
- [Google Maps](#)
- [Streetview](#)

Contact us

We're open Monday to Friday from 08:30 to 16:30.

- Call (0117) 45 56743
- [Staff email](#)
- [Student email](#)