

Essential information regarding bookings taking place at the University of Bristol's Coombe Dingle Sports Complex.

Check in - Everyone must check in at reception before their booking and pay any outstanding booking fees before play.

At all times, there will be two members of staff on site. For any queries/questions during the booking, please initially ask the reception staff member.

First aid - All duty staff are first aid qualified and there is a first aid kit located at reception and in the first aid room. University of Bristol security staff are available and can be called if needed. The defibrillator is located at the main reception.

Fire alarm procedure – If the fire alarm goes off, please walk immediately to the meeting point which is in the main car park, where the coaches park.

Changing rooms - If you would like to use the changing rooms, please ask at reception for a key. There will be a £10 deposit, charged on a card, and when the key is returned at the end of your booking, the £10 charge will be returned onto the card. There is a disabled changing room in the Indoor tennis Centre, and another located in the North block. There are disabled toilet facilities on site.

Equipment - Tennis rackets can be hired from reception for a £5 refundable deposit. Various sport items are sold at reception.

Parking - Please ensure you park according to the markings in the car park. If the car park is full, please park off site.

Lighting - Site floodlights are on a timer system and cannot be overridden by staff on site.

Litter – Please leave the site as you found it. There are several litter bins across the site but if they are full, please speak to one of the staff members who will be happy to help dispose of the litter.

Dogs - No dogs are permitted on site except for assistance dogs.

Food and drink - No food or drink, apart from water, is permitted on the pitches or courts. There is a water machine in reception so please bring your own bottle to refill or you can purchase a reusable bottle.

There is also a drinks and snack vending machine at reception and in the pavilion.

Alcohol cannot be brought onto site at any time. The bar in the Pavilion is currently open on Wednesdays, Saturdays and Sundays but can also be open on request, subject to a minimum spend.

Footwear - Please wear appropriate footwear for the relevant sport.

Facility guidelines

COOMBE DINGLE SPORTS COMPLEX

Room capacity - If you wish to hire out a room at Coombe Dingle, please note the following capacities;

- Main pavilion: 100
- Meeting room in the pavilion: 20
- 3G stand upstairs: 20
- 3G stand downstairs: 20

Contact number - 0117 394 0281

Directions - University [precinct map](#) or [what3words shelf.awards.voting](#)

