

The Award for Outstanding Leadership

The Award for Outstanding Leadership recognises an individual who demonstrates a high degree of personal integrity and competence in leading others.

They are a role model for the University's Leadership Attributes of leading with clear vision; making high quality and timely decisions; communicating with perception and clarity; and delivering their vision by taking personal responsibility as well as developing and managing their team.



Highly Commended



Jess Gardner, Library Services

Jessica Inglis, School of Physics

Sue Morgan, Site Services, Faculty of Social Sciences and Law

Dr Dominique Thompson, Students Services

The Award for Outstanding Team

The Award for Outstanding Team recognises a team that has achieved significant results, over and above the expectations defined in their remit. They can demonstrate how the skills of all team members have contributed to their success.



Highly Commended



Arts and Social Sciences Library Front Line Team, *Library Services*

Customer Relations and Student Marketing Team, *Student Recruitment, Access and Admissions*

Undergraduate Administration Team, *School of Economics, Finance and Management*

Research Technical Team, *Medical Sciences Building, Faculty of Medical and Veterinary Sciences*

The Award for Outstanding Project or Initiative of the Year and Best Cost Saving/Value for Money Idea

The Award for Outstanding Project or Initiative of the Year recognises an individual or team project that involves highly innovative or creative approaches and has positively supported change within the University.

The Award for Best Cost Saving/Value for Money Idea recognises an individual or team who have achieved significant improvement in the use of University resources to produce cost savings or enhanced service delivery at no extra cost.

These two categories have been amalgamated this year.



★ ★ **Highly Commended** ★ ★

Capital Projects Team (NCC Phase 2), Capital Projects Office

Donna Pegler, School of Sociology, Politics and International Studies

Hannah Quinn and Jill Walsh, Faculty of Social Sciences and Law

Student Counselling Service Clinical Team, Student Counselling Service

Student Process Analysis Project Team, Mixed

The Award for Outstanding Contribution to the Community/Environment

The Award for Outstanding Contribution to the Community/Environment recognises an individual or team that has developed practical initiatives with a positive, long term benefit to the community or environment.



Highly Commended



Stuart Pope, School of Veterinary Sciences

Queen's Library Green Impact Team, Library Services

The Award for Outstanding Service to Colleagues

The Award for Outstanding Service to Colleagues recognises an individual or team who have demonstrated exceptional service to internal and/or external customers, above and beyond the norm expected for their role. They will have been responsive to changing customer needs, developed positive long term customer relationships and as a result, have consistently exceeded their customers' expectations.



Highly Commended



Stuart Bellamy, *The Bristol Centre for Nanoscience and Quantum Information*

Tom Bowker, *Research and Enterprise Development*

Chris Martin, *Finance Services*

John Nicholson, *School of Physics*

Emma Western, *School for Policy Studies*

The Unsung Hero/Heroine Award

The Unsung Hero/Heroine Award recognises an individual whose commitment and continued proactive, results focused, flexible approach has enabled them to improve the working environment and situation for others.

They will consistently go above and beyond the scope of their role, and serve as a model of excellence to colleagues.



Highly Commended



Dan Foster, IT Services

Doug Jennings, Student Recruitment, Access and Admissions

Paul Maynard, Site Services, Faculty of Arts