Overall Priorities

More than 1800 students chose their top five student experience priorities from a selection of 15 options. The graph shows the percentage of students selecting each option as one of their top five priorities.

What doesn’t work well?

As an optional free-text question, we asked students if there was anything not included in the set of priorities that they felt needed improvement. 519 students (28% of survey respondents) supplied a response. These have been grouped by themes.

Feedback, access to resources, timetable, quality, mode of teaching, workload

Food prices, study spaces, safety, access

Reduce volume of emails, communicate more clearly

Shorter waiting times, transparency on limits to how services can help, Langford support

Better awareness of different groups’ needs (e.g. mature students), freedom of speech, accessibility

Hardship and cost of living support

Increase availability, improve quality

What works well?

As an optional free-text question, we also asked students was there anything they felt worked particularly well and we should keep doing. 375 students (20% of survey respondents) provided comments. These have been grouped by themes.

Different methods (online, formative, timed, etc.)

Food and drink deals, Senate House

Clear, punctual, thorough, by email

Range and variety of activities and groups

Feedback, quality, recorded lectures, support, unit choice options, online classes