

# Newsletter 6/10



From The Primary Health Care Teaching Office  
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## Teaching in the next academic year

We are now recruiting GP Teachers for Years 1-5 and your practice should have received our recruitment letters. Please note that the recruitment letters for Years 4 and 5 was sent out as a joint letter. Have you had a chance to discuss your teaching intentions with your practice? Please let us know which teaching you would like to get involved in next year and return your forms to the Teaching Office as soon as possible.



### **Please update us if there have been any changes to your contact details**

If you have not received the recruitment letters and booking form please email:  
[phc-teaching@bristol.ac.uk](mailto:phc-teaching@bristol.ac.uk)

## Teaching Tips for Years 4 and 5

From an informal teaching evening held at 25 Belgrave Road on 17.6.10

- At your first meeting with your student: agree the boundaries, rules & responsibilities and get a contact mobile number for your student
- Ask the student to write a referral letter
- Let the student read a GP's mail so they can see the variety and questions raised
- Consider role play of telephone triage – eg. practice giving a urine result to someone over the phone
- If doing telephone triage consider a double socket so that a second handset can be used easily
- Give the student the opportunity to sit on reception and experience the front line of a GP surgery for an hour or two
- Offer students the opportunity to experience extended and out of hours if possible

## Tips on Feedback Giving

From the Year2&3 GP Teacher workshop on 11.5.10

Always remember to **frame feedback**: 'I am going to give you some feedback now...'

### Opening lines

- 'How do/did you feel...'
- 'Is everything ok?'
- 'How are you finding things?'
- 'How do you think it is going?'
- 'Can I help with anything?'
- 'What are you doing well?' 'What are your strong points?'

### Useful phrases

- 'I noticed...'
- 'Have you thought about...', 'What I sometimes find useful...'
- 'Have you ever been in a similar situation?'
- 'Have you ever talked to anyone else about...?'
- 'What do you find most comfortable?'
- 'When you were examining the patient you came across as...Why do you think that is?'
- 'What might make it easier for you?'
- 'How do you think the patient found that experience?'
- 'That is understandable, it is your first patient'
- 'How do you think it affects others when you are late?'



## Congratulations to Alastair Hay - John Fry Award

Please join us in our congratulations for Alastair Hay who is a Consultant Senior Lecturer in the Academic Unit of Primary Health Care and the teaching lead for undergraduate consultation skills teaching. Alastair has been awarded the prestigious John Fry award. This is awarded to a younger Member or Fellow who has promoted the discipline of General Practice through research and publishing as a practising GP. The award is a silver medal with the College's Coat of Arms.

